In the fall of 2021, Connective started convening nonprofit social service providers, disaster recovery agencies, and community based-organizations to design a local community disaster recovery framework. This framework intends to inform a coordinated philanthropic and local nonprofit strategy for disaster response and recovery activities, and the planning of the preparedness initiatives we need to take before we can effectively respond during the next intense climate event.

This effort is an attempt to get our collective knowledge on paper to enable action!

The current draft content is based on social service providers and disaster recovery organizations convenings and work experience over the last four years and our ongoing discussions. We hope to continue to refine this content with them and other community members moving forward.
Why do we need a community disaster recovery framework?

• We believe that recovery **SHOULD** be accessible, equitable and coordinated.

• Through collective collaboration of local actors, we **CAN** better meet the needs of the community when a disaster or crisis hits.

• Our community **KNOWS** how to do recovery better. Collectively, we hold the expertise and experience, hardened by many disasters, to articulate a strategy for disaster response and preparedness before we respond to the next major disruption.

A local Community Disaster Recovery Framework should: be equity focused and human-centered, prioritize resilience over restoration, qualitative & quantitative data-driven, and be system oriented.
Populations will be prioritized for specialized disaster case management on a disaster-by-disaster basis, depending on type of impact or extent of the impact.

**Home Repair Assistance Program**

- **Complex Home Repair Assistance Fund**

**Coordinated Surveying**
- Needs and Damage Assessments

**Disaster Assistance Navigation & DCW:**
- Insurance & Appeals
- Federal Aid Apps & Appeals (FEMA, SBA)
- Other public benefits
- Intake and triage to social services

**Emergency Basic Needs & Emergency CASH Assistance**

**Muck & Gut/Tarping/Clean Up**

**Direct Financial & Rent Assistance**

**Housing Counseling**

**Housing**
- Rental & Financial Assistance (rent, utilities, deposit, relocation)

**Legal Aid Services**

**Behavioral/Mental Health Care**

**Coordinated Specialized Disaster Case Management (DCM)**

**Nonprofit & Public Benefits Assistance Navigation**

**Temporary Housing Assistance**

**If Homeowner, with damages and inadequate insurance, or with deferred maintenance**
- Home Repair Assistance Program
- Complex Home Repair Assistance Fund
- Home Repair Reimbursement Program

**If Renter, at risk of eviction, in transition, or living in unsafe/unhabitable conditions**
- Housing Counseling
- Rental & Financial Assistance (rent, utilities, deposit, relocation)
- Legal Aid
- Small Landlord Home Repair Program

**If Renter, with unaddressed damages**
- Housing Counseling
- Rent/Financial Assistance
- Temporary Housing Assistance
- Small Landlord Home Repair Program

**If Beyond Repair, Housing Unstable, Displaced, or at High Flood Risk**
- Reconstruction & Long Term Housing Programs
Preparedness "Pre-recovery" Infrastructure

Capacity Building & Sustaining
- Grants and Technical Assistance to Ecosystem Nonprofits
- Labor and Knowledge Retention

Public Communications & Community Engagement
- Community Advocates Support: Door to Door Canvassing, Application Assistance, Drive through Events, Community Webinars or Meetings
- Communication Infrastructure: (multilingual) Mass Texting, Peer-to-Peer Texting, Phone Banking, Hotlines
- Public Broadcasting & Mass Media: Social Media, Radio, Television, Newspapers
- Landlords Repository

Stakeholder Coordination
- Resource Coordination
- Technology Systems for Applications and Distribution of Assistance [intake, review, triage b2b, status checker]

Continuous System Improvements
- Quantitative Data Tools, Collection & Analysis [Surveys, Monitoring KPIs, Dashboards]
- Qualitative Data Tools & Analysis [Human Centered Design Feedback Loops – Interviews, Focus Groups, Storytelling]